



Unlocking the Recreation and Tourism Potential of the Manukau Harbour



Research objectives

- Review the online 'presence' and map the physical resources of the Manukau Harbour associated with recreation and visitation.
- Develop and implement an online survey that will provide market data (demographics, use of information sources in planning/booking, behaviour and travel patterns, satisfaction, visitor spend etc) and that will also provide potential 'barometers' for future development of the visitor industry. Findings from the survey will provide a clearer picture of current recreational use by visitors and locals alike, visitor expenditure, as well as gather input from local residents and visitors on the future tourism potential of the Manukau Harbour and ways to unlock that potential
- To get input from residents in, and visitors (international, domestic, and those from other parts of Auckland) to, each area on the idea of opening up Onehunga Wharf as a hub for community and visitor activities. This may include improved transport options and linkages across the Manukau Harbour and improved facilities for recreational and marine activities.

Geographic area - three localities -

- Manukau Harbour north
- Manukau Harbour east -
- Manukau Harbour south -

NZTRI will conduct two phases of research:

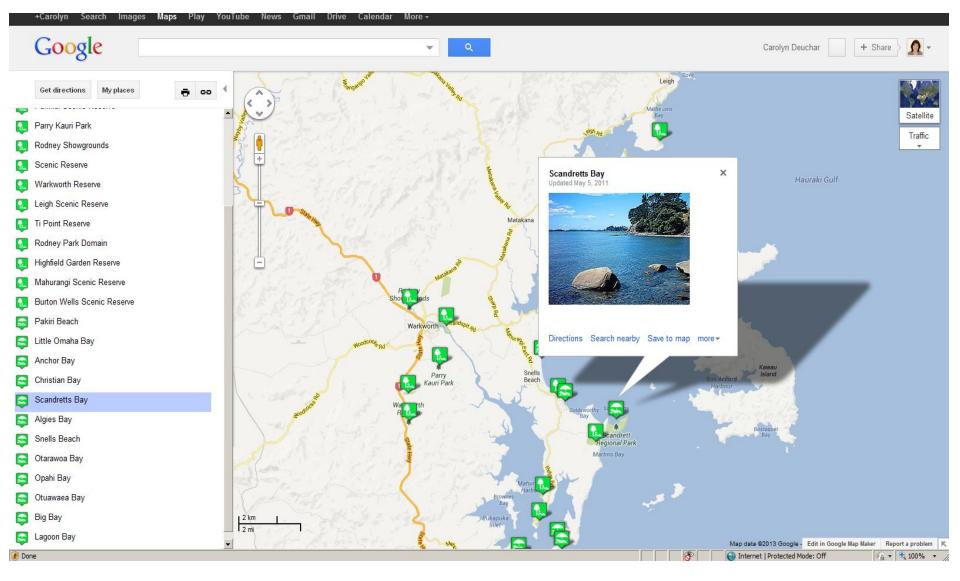
- Phase One: <u>Local tourism audit</u>: A desk-based audit of recreation and tourism opportunities and attractions in the Manukau Harbour (for each of 3 geographic areas) plus one presentation of results for each area.
- Phase Two: Online survey: of locals and visitors to determine existing recreational use and visitor expenditure of Manukau Harbour, and gather input on ways to unlock the tourism potential of the Harbour.

Phase One: Local tourism audit

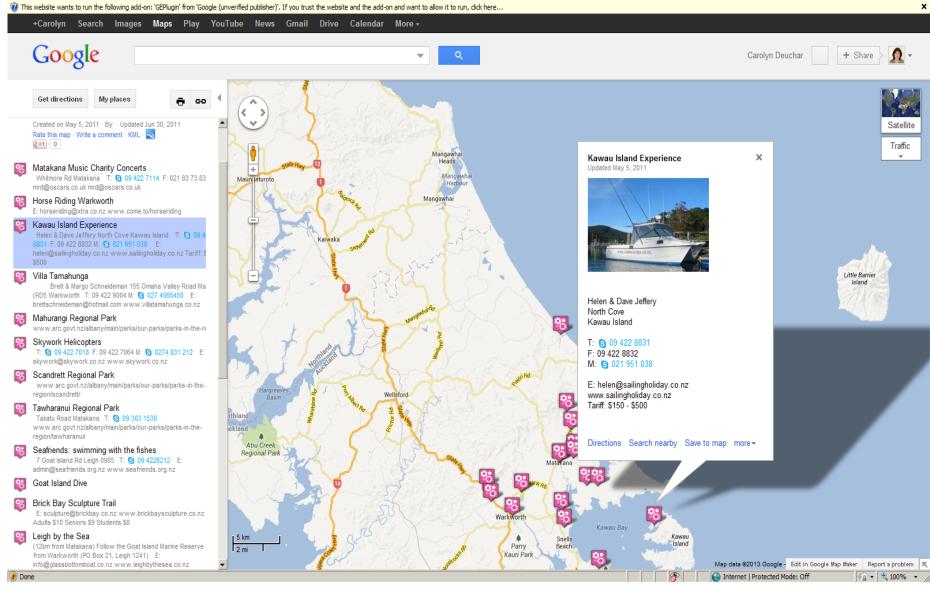
A desk-based audit (for each of 3 geographic areas) of nature-based tourism opportunities and attractions (sites) in the Manukau Harbour:

- Inventory and mapping
- Database of the sites
- Web Audit

Google maps – natural areas



Google maps - activities

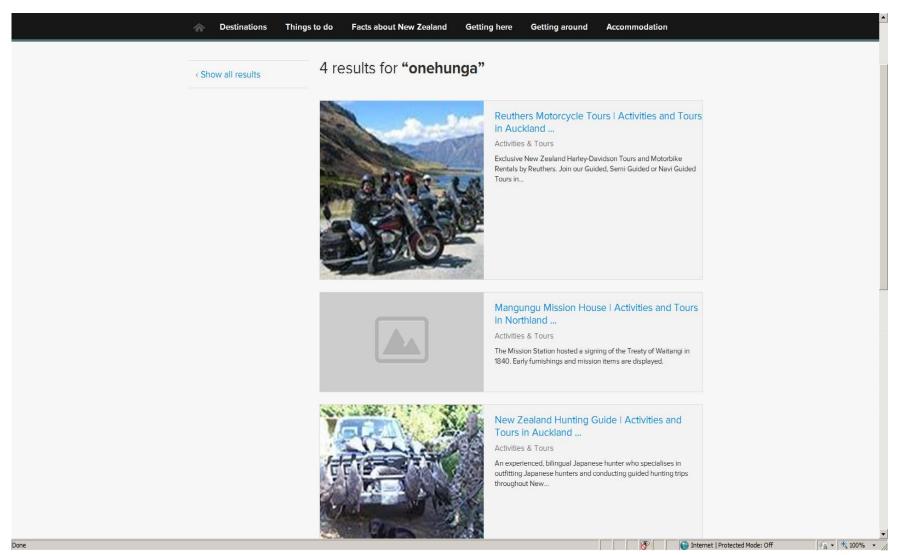


Web audit

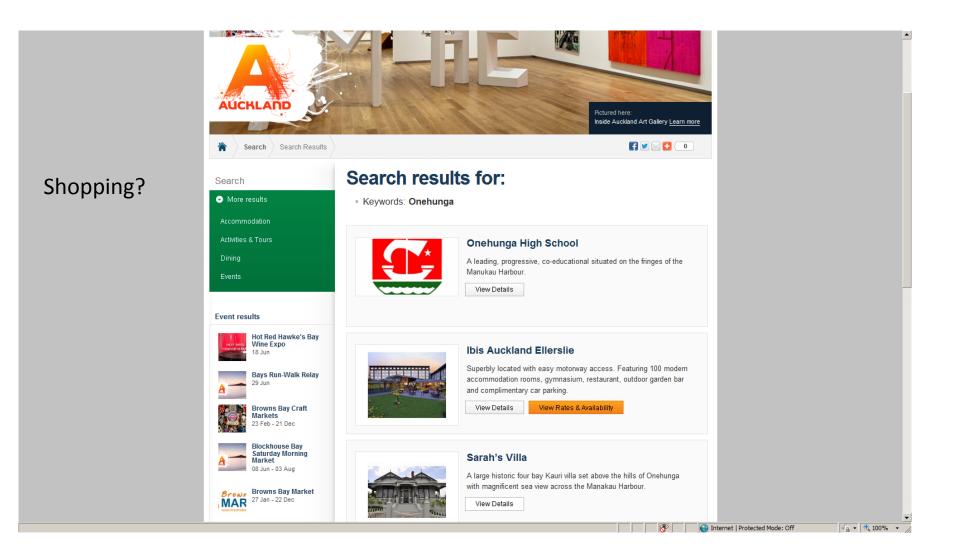
What's on the web about Manukau Harbour (information for visitors and locals alike)

- Visibility on national, regional and local portals
- Linkages between sites and inter-urban/regional connections

Newzealand.com search – Onehunga 'activities'



Aucklandnz.com - Onehunga



Phase 1 - Deliverables

- Excel database covering all three localities.
- A Google map for each area showing key sites.
- A presentation of findings at a community gathering in each area.
- A copy of the PowerPoint presentation including findings of the Web audit for dissemination.

Phase Two: Online survey

To determine existing recreational use and value of Manukau Harbour by locals and visitors, and get input on the idea of opening up Onehunga Wharf as a 'hub'.

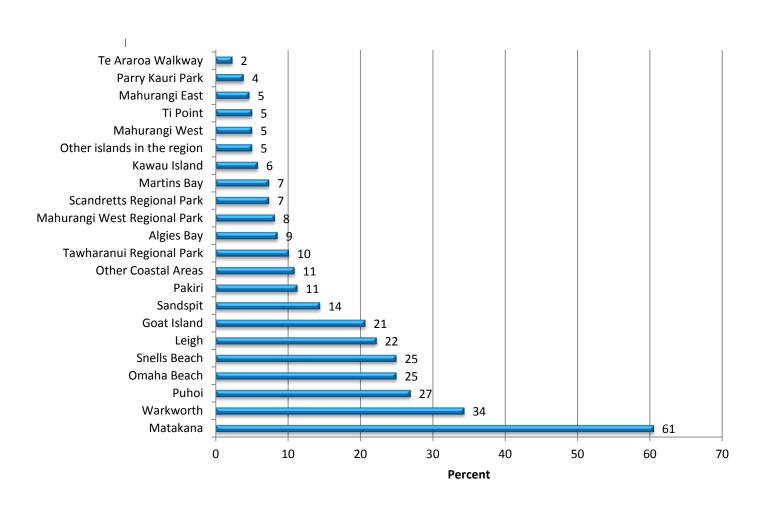
This will provide stakeholder and market data to inform decision-making on the future of tourism development in the Manukau Harbour

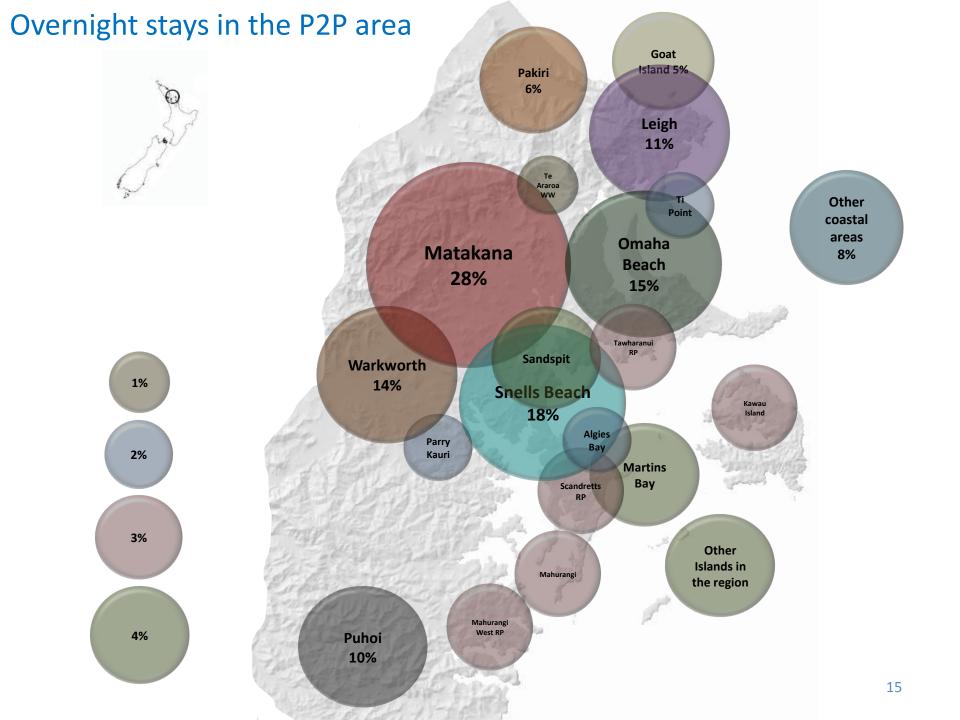
- Separate online survey for the three localities
- Surveys to run for three months

Aspects of the survey will include:

- Activity type, participation rates
- Demographics and motivations / decision-making factors
- Travel patterns, and how much visitors are spending
- The products/experiences visitors and locals are using and why
- What is driving levels of satisfaction/dissatisfaction?
- Perceptions of, and attitudes towards, new developments from a local resident and visitor perspective e.g. will people use the new facilities?
- Likely implications of opening up Onehunga Wharf positives and negatives – what are these?

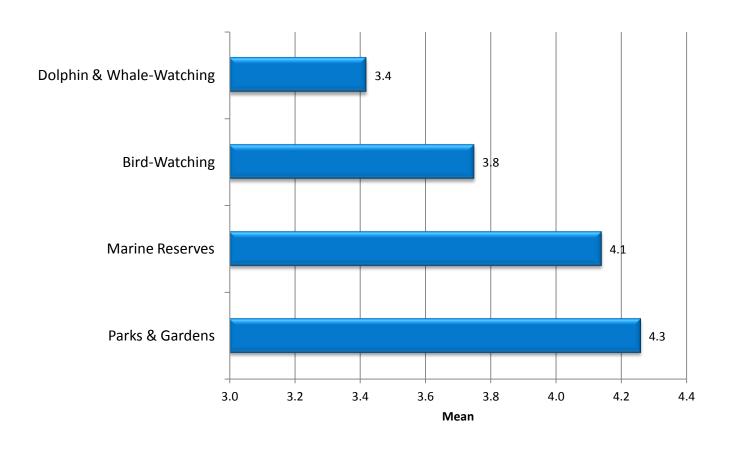
Visited locations in the P2P area – including both day and overnight trips





Visitors

Visitor Satisfaction with Nature Activities



Scale: 1=Very dissatisfied; 5=Very satisfied

Visitors

Total visitor expenditure

| Expenditure NZ\$* | % spend in sector | Per person per day |
|--|-------------------|-----------------------|
| Accommodation | 33 | \$25 |
| Vehicle running (petrol) & repairs | 8 | \$6 |
| Local transport (e.g. rental car, taxi) | 1 | \$1 |
| Restaurants/cafés/bars/cellar door/farmers market | 24 | \$18 |
| Stores/supermarkets (e.g. food, drinks and domestic supplies | 11 | \$9 |
| Other shopping/retail (e.g. souvenirs, clothes) | 13 | \$9 |
| Tours (e.g. wine tours, guided walks) | 8 | \$6 |
| Other expenditure (please specify) | 2 | \$2 |
| Total | 100 | \$75 |

^{*}Any expenditure that took place prior to arriving in the region including pre-paid packages and grocery shopping etc has been excluded

^{* \$75} per day x 2.7 visitors (av. Group) = \$202.50

What did you find **most attractive or appealing** about this region on your recent visit?



What did you find **least attractive or appealing** about this region on your recent visit?



 The Survey will generate information on total spend, the breakdown of spend, the subregional dimensions of visitor expenditure, and broader yield characteristics, it will also provide a range of other relevant information for tourism planning and development (demographics, satisfaction, information search, behaviour etc)

Phase 2 deliverables

- A report will be compiled that will present an analysis and interpretation of survey results and outline any recommendations or thoughts on future research.
- Presentation: At the end of Phase Two, NZTRI
 will meet with MHRS to present the findings
 of the Online Survey and discuss the next
 phase of the research programme.

Survey logistics